



315 Iron Horse Way, Suite 102
(off 555 Valley St.)
Providence, RI 02908

Phone: 401-654-5252
Email: risales@nhrhodeisland.com
Web: www.nhrhodeisland.com

Network Support Technician

Description

This program contains a blend of technical courses, business skills courses and certification exams using a variety of delivery methods including [instructor led training](#), [mentored learning](#), [onlineAnytime](#) and group workshops. The included courses are: A+ Essentials, A+ IT Technician, Network+, Excellence in Technical Customer Service and a choice of Effective Business Writing OR Effective Presentations OR Career Skills. ***This program includes all courseware, simulations, practice exams and certification exams.***

Skills

Students who successfully complete this program and pass the three CompTIA certification exams will possess the knowledge and skills essential for a successful entry level Network Support Technician. Students will also have industry recognized CompTIA A+ and Net+ Certifications. The CompTIA certifications confirm a technician's ability to perform tasks such as installation, configuration, diagnosing, preventive maintenance as well as configuring and operating a variety of network products. The A+ and Net+ certifications are an ideal foundation for many other IT careers and certifications.

Courses

Technical Courses

- [A+ Essentials](#)
- [A+ IT Technician](#)
- [Network+](#)

Business Skills Courses

- Excellence in Technical Customer Service
- Business Skills Elective (Select two from the list below):
 - Effective Business Writing
 - Effective Presentations
 - Career Skills

Certifications

- [CompTIA A+](#)
- [CompTIA NET+](#)

○

Hours of Instruction

Program Length / Class Frequency

- Since this course uses a variety of delivery methods; scheduling, class frequency and program length are flexible.
- Students will work with a Training Advisor to make set up a schedule which meets their needs and the program requirements.
- Estimated program length: 3 to 4 months



315 Iron Horse Way, Suite 102
(off 555 Valley St.)
Providence, RI 02908

Phone: 401-654-5252
Email: risales@nhrhodeisland.com
Web: www.nhrhodeisland.com

Network Support Technician

Total Hours

- Clock hours are based on an average of 50 minutes per scheduled hour
- Clock hours = 120

Program Cost

- **Total Cost = \$4,599**
- Cost includes all courseware, simulations, practice exams and certification exams.